

Central and efficient management of global large projects.

Schindler relies on customized PPM Power Suite from Campana & Schott.



Overseeing, managing and implementing global large projects in one tool – this option has become reality for Schindler thanks to the PPM Power Suite from Campana & Schott. The Global Large Projects department is responsible for large projects for installing the fastest elevators of the Schindler product portfolio in high-rise buildings, and it uses the solution to implement such projects. The PPM Power Suite relies on continuous Microsoft technology and is tailored to individual requirements.



Schindler

Customer profile: Schindler Group

The Schindler Group, which was founded in 1874 and whose head office is located in Ebikon (Switzerland), is one of the world's leading providers of elevators, escalators and related services. Its innovative and environmentally-friendly access and conveyance systems shape the mobility of an urban society. Every day, Schindler mobility solutions move 1.5 billion people across the globe. This success is made possible by more than 65,000 employees in over 100 countries. Schindler Deutschland was the first foreign subsidiary founded in 1906; today, it is represented in 70 locations with over 4,000 employees.

Customer profile

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Starting situation: Information spread all over the place

Schindler manufactures and sells elevators, escalators and moving walkways for residential and commercial buildings, as well as hotels, industry, public facilities and the health care sector. In addition, the innovative PORT technology also enables optimum traffic management in large buildings. The Schindler Global Large Projects department is responsible for implementing global large projects. Until now, current data from different projects (e.g. basic data, financial information, order tracking or status) had to be obtained from different applications and consolidated.

Starting situation

The Schindler Global Large Projects department is responsible for implementing large projects for installing the fastest elevators of the Schindler product portfolio in high-rise buildings. Previously, current data about status, materials and finance from the different projects had to be aggregated from different applications. This process was very time-consuming and was supposed to become more efficient..

“To improve the implementation and management of our projects, we were looking for a project management solution that provides a consistent, efficient and transparent project overview from the acquisition of the project to its completion,” says Thomas Stalder, Head of Project Management at Schindler Global Large Projects. “Since the Microsoft technology is part of our IT strategy, and since daily work tools such as Microsoft Teams are already used widely at Schindler, we wanted to make sure that the new solution can be seamlessly integrated into this environment. Another important factor was that the solution can be customized for our requirements and processes.”

As a Microsoft Partner, Campana & Schott offered a convincing technical solution using PPM Power Suite. But in addition to this technical aspect, Schindler also based its decision on the technical skills, the understanding of the specific requirements and the proven project approach with close monitoring.

Solution: Intuitive overview

The Global Large Projects department now relies on Campana & Schott's PPM Power Suite solution to manage global large projects. It is based on the Microsoft Power Platform and also integrates other applications such as Project for the Web for project planning or PowerBI for reporting in the actual platform. These components can also be easily and automatically integrated into Microsoft Teams for collaboration in the project team. In this way, different components from the Microsoft universe can be bundled together. This is a major requirement for consolidating data from applications in one interface and for enabling efficient project management.

"The PPM Power Suite from Campana & Schott is fully integrated into our processes and facilitates the planning, implementation and management of our projects," explains Ralph Harmath, Project Manager at Schindler Global Large Projects. "Now, we can seamlessly manage projects across phases, from handover and initialization to implementation and completion. We can query interim statuses at all time and identify deviations."

PPM Power Suite provides all users with access to data for all projects. Project managers also have editing rights for their own projects, and they mainly work in the platform. Project team members and other employees can view project information, the project plan or reports directly through Microsoft Teams and the applicable tabs. And using Microsoft Teams as the main collaboration tool also makes it possible to share and jointly edit associated information and documents. Through an integration with SAP, current data such as financial information is transferred to the solution - reliably and automatically.

The result: Well-founded decisions

"The PPM Power Suite sets out project data from different systems in one tool, allowing us to make well-founded decisions more quickly," says Ralph Harmath. "The solution is practical and efficient. Additional information such as risks and opportunities, change requests or order tracking can also be captured. A regular status report also shows the current progress status. In this way, we can maintain an overview of the project over its entire life cycle, and we can take countermeasures at an early stage, if required.

"The Cloud-based PPM Power Suite is the perfect complement to our comprehensive Cloud strategy," adds Miroslav Studenic, Project Manager Business Process Management. "After an initial orientation and training, and assistance from Campana & Schott in a hypercare phase after the tool went live, we are now able to operate and develop the PPM Power Suite entirely on our own. The experts offered excellent advice in all project phases and efficiently implemented our requirements.

Highlights included the seamless integration of Project for the Web project planning into the PPM Power Suite, as well as the provision of Power BI reports, which can be retrieved live and historicized. This allows for modern visual reporting processes. "Campana & Schott combines a high level of technical expertise with a very pleasant and reliable collaboration style," concludes Thomas Stalder. "For us, the PPM Power Suite is the next step towards an even more professional implementation of our projects."

Solution

The Global Large Projects department now relies on Campana & Schott's PPM Power Suite solution for managing these large projects. It is based on the Microsoft Power Platform and also integrates other applications such as Project for the Web for project planning or PowerBI for reporting - above and beyond the actual platform. Moreover, all components can also be easily and automatically integrated into Microsoft Teams for collaboration in the project team.

Result

Using PPM Power Suite, large projects can be efficiently managed across the entire life cycle. Supplementary project information from different system is shown in an easy-to-understand manner and contributes to an integrated view. In this way, well-founded decisions can be made more quickly. With the PPM Power Suite, Schindler is taking the next step towards an even more professional organization.

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Ralph Harmath

Project Manager
Schindler Global Large Projects

Campana & Schott

Campana & Schott is an international management and technology consultancy with more than 400 employees at locations in Europe and the US.

We shape the digital future of our customers and for more than 25 years have ensured the success of technological, organizational or entrepreneurial transformation projects - using an integrated and passionate approach.

Our customer base includes numerous companies as well as large mid-size sector companies. We can draw on more than 7,000 best practice projects at over 1,000 customers worldwide, and a follow-up contracting rate of over 90%.

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